

For Immediate Release



10 January 2008

Contact: Royvon Dog Training Schools
Sarah Draper, Director
01685 358143; sarah@royvon.co.uk

Royvon Dog Training Schools Invests in Their People

Sarah Draper, Director of Royvon Dog Training Schools is pleased to announce the Royvon Dog Training Schools Surrey and South Wales' award accreditation with the Investors in People standard.

Investors in People (IIP) is a workforce development programme designed to improve organisation performance through the recognition of its people and investment in its people. The IIP standards are as follows:

1. A strategy for improving the performance of the organisation is clearly defined and understood.
2. Learning and development is planned to achieve the organisation's objectives.
3. Strategies for managing people are designed to promote equality of opportunity in the development of the organisation's people.
4. The capabilities managers need to lead, manage and develop people effectively are clearly defined and understood.
5. Managers are effective in leading, managing and developing people.
6. People's contribution to the organisation is recognised and valued.
7. People are encouraged to take ownership and responsibility by being involved in decision-making.
8. People learn and develop effectively.
9. Investment in people improves the performance of the organisation
10. Improvements are continually made to the way people are managed and developed.

Sarah states, "I have been committed to the Investors in People standard for a long time and words can not express the pride I feel in this accomplishment for the company as a whole and the individual team members that make it all possible. This achievement also communicates integrity to our customers, who I hope understand that such an investment in our people is directly reflected in the services we provide."

The IIP accreditation caps a great year and neatly complements Royvon having jointly won a category of the first ever Heads of the Valleys Innovation Awards for business, for its approach to customer service.

Royvon will be reviewed every three years to ensure that the IIP standard is met, during which time Sarah will be working diligently on taking the award to the next level - and become an Employer of Choice!

Notes to the Editor:

About Investors in People

Investors in People UK was formed in 1993 to take national ownership of the Standard, protect its integrity and ensure its successful promotion and development. For more information on Investors in People, please visit: www.investorsinpeople.co.uk

About the Heads of the Valley Innovation Awards

These Awards are open to any business in the Heads of the Valleys in Wales. The Awards are sponsored by BT, HSBC, KTS Owens Thomas, NESTA and the Wales Quality Centre. For more information on Heads of the Valley, Please visit: www.hovip.org.uk

About Royvon

The Royvon Dog Training Schools was established a near half-century ago in Merthyr Tydfil, South Wales by successful, award winning dog breeders Roy and Yvonne James. Today, their son and daughter Darren and Sarah not only continue this proud family tradition of quality care for pets, but are committed to the shared Purpose of enhancing the quality of life for dogs and their owners. For more information on Royvon service, please visit: www.royvon.co.uk



Royvon Dog Training Schools
Portsmouth Road
Esher, Surrey KT10 9AW
Darren James, Managing Director
Telephone: 01685 358140
Email: darren@royvon.co.uk



Royvon Dog Training Schools
Incline Top
Merthyr Tydfil CF47 0TJ
Sarah Draper, Director
Telephone: 01685 358143
Email: sarah@royvon.co.uk

Royvon Purpose: To enhance the quality of life for dogs and their owners

A well trained dog is a happy dog !